

SACRAMENTO CRISIS INCIDENT RESPONSE PROTOCOL



**BLACK CHILD
LEGACY**
CAMPAIGN
Linking Families and Communities
for a Healthy Future



THE CENTER
at Sierra Health Foundation



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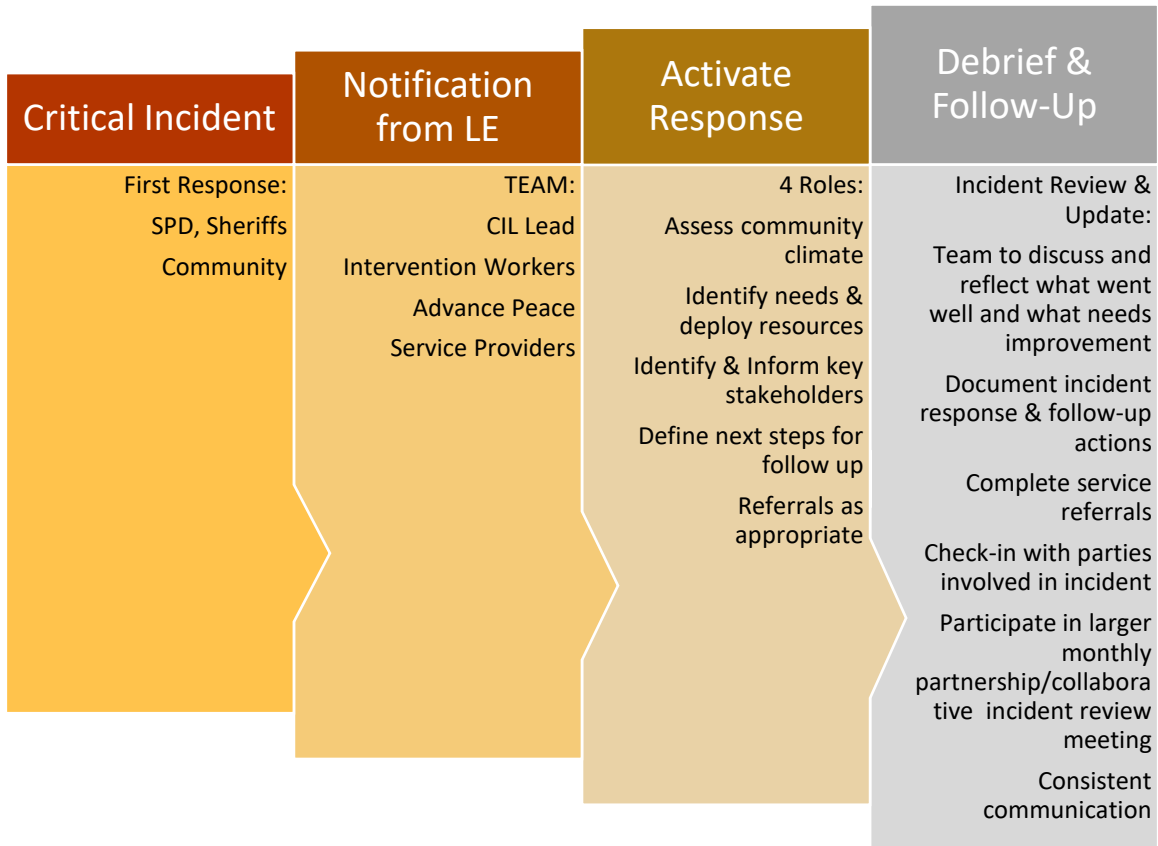


SACRAMENTO
COUNTY



OCTOBER 2018

Sacramento Crisis Response Protocol



Incident Response within the BCLC Seven Targeted Neighborhoods

Within 30 minutes of notification of an Incident Response (via law enforcement) Lead will self-deploy in close working partnership with its respective intervention/outreach worker(s), Advance Peace, and other service providers as appropriate in a coordinated effort to decrease community tension, reduce the probability of retaliation, engage the involved gangs/crews, and assist affected families and community members. Appropriate responses may include: deploying to the crime scene, deploying to the hospital, deploying to a location in the community, engaging the victim or perpetrator’s family, engaging the victim or perpetrator’s crew, engaging law enforcement, engaging with City officials, as well as the Sacramento City Unified School District (SCUSD) and school sites as appropriate, etc. Lead will maintain open communication with SGPITF/Sacramento Office of Violence Prevention, Advance Peace and law enforcement to maintain coordinated communication and appropriate crisis response.

ROLES:

CIL Lead: To coordinate local team that may include community intervention/outreach worker(s), local service providers and/or Advance Peace. The lead must understand who/what/where, when, why of scene, effectively communicate and manage expectations of community members, service providers, and law enforcement. The Lead also has a firm understanding of local community dynamics and resources and displays professionalism to all parties. The lead serves as the lead contact with local Law Enforcement partners and service providers.

Lead will ensure connection with law enforcement and collect the following Initial Information:

- Incident Date and Time
- Incident Location (Address, BCLC neighborhood, Division)
- Victim's Information (Name, Age, Ethnicity)
- Suspected Affiliations
- Victim's Location (hospital, crime scene)
- Law Enforcement Contact (contact law enforcement when necessary to confirm incident details).

Intervention Worker: Contact and connect with team within 30 minutes of incident notification and exchange information to further develop their preliminary plan of action.

Community Intervention Worker shall understand incident connection to gang, if at all, and work with community to conduct rumor control and stop potential for retaliatory shooting. Intervention workers will provide team with an Incident Update within 12 hours of incident deployment. The Incident Update shall be delivered via phone call or email. The Incident Update shall include up to date information in order to dispel rumors, identify victims and offenders, the temperature of the community, potential for retaliation, neutralize the situation through mediation and conflict resolution, and status of active resource and service referrals. Working with violence involved youth and their families, targeting middle and high schoolers, potential for case management, recommended by school sites/probation/etc.

- Open dialogue and communication with both parties
- Organize fundraisers for victims
- Offer trauma services to parents
- Offer support to offenders

Advance Peace: Contact and connect with team within 30 minutes of incident notification and exchange information to further develop their preliminary plan of action.

Notified when hardcore gang members or retaliation-involved, work with hardcore gang population and their families, provides long-term engagement and transformational opportunities to individuals and families, and appropriately refers services to clients to support and sustain their personal development. Working with shooters regardless of age, focused on incidents with potential retaliation, behind the scenes

Our primary focus is to reduce gun violence and prevent retaliation.

Service Providers: Contact and connect with team within 30 minutes of incident notification and exchange information to further develop their preliminary plan of action. Provide a “warm handoff” with outreach/ advance peace to help with connections at hospital and trauma centers.

These local and reputable service providers may provide victim/family services, work with LPS/Probation involved youth and adults, provide basic needs (blankets, water, shelter), be connected to or employed by hospital, funeral services, can assist with rumor control with broader community, and provide support/vouchers/services as needed. Some may be faith leaders, school-based leaders, or local service providers. Identify service providers to partner with for rapid response needs and create multi-sector partnerships.

REFERRAL PROCEDURES:

1. Upon receipt, the Lead will fill out the incident report/referral form within three working days.
NOTE: Immediate response is expected and required for Incident Response.
2. If the referral form is not complete, the Lead will contact the referring party/agency for missing information.
3. A log of referrals will be maintained and kept on file by the Lead within the CIL office/space.
4. Upon review, the Lead will assign the referral as Service Provider, Advance Peace or Intervention/Outreach.
5. An acknowledgement will be sent from the Lead to the referring party. A copy of the Acknowledgement is to be maintained as part of the case file.
6. Lead is to follow the phases indicated in the Incident Response Flow Chart above.
7. A database of youth receiving services including, but not limited to name, grade, school site, referral date, case status is to be provided on a monthly basis to CIL Program Coordinator and other partners (Advance Peace, SCUSD, etc.) as appropriate.



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